



**EUROPEAN  
ACCREDITATION**

The background is a complex collage of images. It includes a map of Europe, a person in a white lab coat looking at a computer screen, a person in a white lab coat with their hand to their chin, and a network diagram with white nodes and lines. The overall color palette is dominated by warm tones of yellow, orange, and red, with a white diagonal stripe running from the top right towards the bottom left.

# Annual Report 2019

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# Forward of Dr Andreas Steinhorst Executive Secretary

It is a pleasure to present the EA Annual Report 2019. There were so many highlights in 2019, which demonstrate the important role of EA and accreditation.

The new Framework Partnership Agreement for 2019-2022 was signed with the European Commission end of 2018 and the European Free Trade Association early 2019, with the aim of widening and strengthening the cooperation with EA and its members, to reflect and support actively the development of EU policy and legislation for open and fair trade on the European market.

In May 2019 the EA Multilateral Agreement for Reference Material Producers was launched. At the end of 2019, 8 National Accreditation Bodies were evaluated and confirmed to comply with all relevant requirements.

2019 was also marked by the departure of Maria Papatzi-kou (ESYD, Greece) as EA Vice-Chair replaced by Cecilie Laake (NA, Norway), and Rolf Straub (SAS, Switzerland) replaced by Orbay Evrensevdi (TURKAK, Turkey) as EA Inspection Committee Chair.

The first report on the functioning of accreditation, as requested by the European Commission, was published in October 2019. The purpose is to show how accreditation is accepted in Europe and used by the European and national authorities, as well as private scheme owners and users, as the preferred means to demonstrate competence of Conformity Assessment Bodies and how robust the accreditation system is.

This work couldn't be achieved without the continuous involvement and close cooperation between EA Members, Stakeholders, EA Evaluators and the Secretariat. The reactivity shown by EA and the National Accreditation Bodies in time of crisis is a living proof of the processes' agility, for the benefit of the society.

2020 sounds challenging, and I'm convinced that we will face it as we have always been doing: together, all focused on our mission.





# 2 EA COMMITTEES

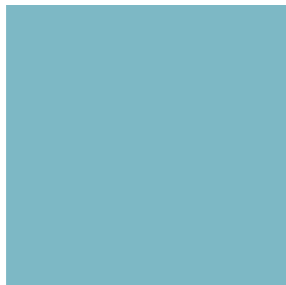
## The Certification Committee (CC)

### Audit time calculation



#### CC Chair

Kevin Belson (UKAS, UK)



#### CC Vice-Chair:

George Kallergis (ESYD, Greece)



#### CC Secretary

Frédérique Laudinet

*The Certification Committee (CC) is the forum for the discussion of all matters related to the accreditation of Conformity Assessment Bodies performing Certification and Validation & Verification activities.*

*The CC held its meetings in Oslo (Norway) on 13<sup>th</sup> – 14<sup>th</sup> March 2019, and in Berlin (Germany) on 3<sup>rd</sup> – 4<sup>th</sup> September 2019.*

Audit time calculation has been on the EA Certification Committee (EACC) and the International Accreditation Forum's (IAF) agenda for a few years. At every CC meeting, there are Frequently Asked Questions (FAQs) related to this subject, and it has been the focus of more in-depth attention at recent meetings.

EN ISO/IEC 17021-1 — Conformity assessment — Requirements for bodies providing audit and certification of management systems — Part 1: Requirements requires a certification body to calculate sufficient time for a complete and effective audit to be carried out. IAF MD5 Determination of Audit Time of Quality and Environmental Management Systems was developed to help harmonise the calculation of how much time is needed depending on the size of organisation, technical complexity of the processes, etc.

Since then, similar tools for time calculation have been included in other normative documents and guidance. However, there is a growing concern that the situation has become too complex, and that the Accreditation community may have lost the original intention and turned it into a mathematical, rather than a logical, process.

IAF has started early 2019 a project to reconsider the whole question of Audit time allocation and the EACC has been supporting this through membership of the IAF Task Force (including the 2 co-Convenors) and activities within

the CC, which included an exercise using 3 scenarios to calculate audit time, and a workshop to discuss these results and consider the implications and next steps. This topic will remain on the EACC agenda at least while the IAF project is underway.

The Certification Committee also dealt with the following issues:

- Guidance document for selection of Conformity Assessment standards between EN ISO/IEC 17021-1 (Management systems certification) and EN ISO/IEC 17065 (Product certification).
- Harmonization of Management systems certification scoping;
- Revision of the EU Emissions Trading System (ETS) regulations;
- Implementation of ISO/IEC 17029 - General principles and requirements for bodies performing Validation and Verification activities;
- Guidance for Anti-Bribery Management System (ABMS) (ISO 37001);
- Revision of several documents (click [here](#) to access to the full list).

The CC has established the following groups: CC EU/ETS Network group, CC WG Environment, CC WG Food.

# 2 EA COMMITTEES

## The Communications and Publications Committee (CPC)

### Accreditation supporting business



#### CPC Chair

Lucyna Olborska (PCA, Poland)



#### CPC Vice-Chair:

Francesca Nizzero (ACCREDIA, Italy)



#### CPC Secretary:

Amandine Combe

*The Communications and Publications Committee (CPC) is the forum for the exchange of information and experiences related to communication issues relevant for EA Members and Stakeholders.*

*The CPC held its meetings in Zagreb (Croatia) on 13<sup>th</sup> – 14<sup>th</sup> March 2019, and in Sofia (Bulgaria) on 18<sup>th</sup> – 19<sup>th</sup> September 2019.*

In 2019, the CPC has started to invite national stakeholders to their meetings. The purpose is to strengthen the relationships between the National Accreditation Bodies, EA and stakeholders at national and international levels. During each of the 2019 CPC meetings, national stakeholders (two organizations in Croatia – Končar and TPK Zavod - and three in Bulgaria – CTEC, EUROTEST Control, LOT Consult) presented their activities, the benefits of accreditation and the challenges they are sometimes facing.

For several of them, accreditation is a significant help in their business development, but also to build and support teamwork, confidence and constant improvement that accreditation requires. It is a keystone in their development, and it allows them to compete with bigger companies throughout Europe, and at the end to win contracts. With their clients they also refer to accreditation as a proof a quality and reliability, impartiality and confidentiality.

On the other hand, a few stakeholders also underlined unfair competition between accredited and non-accredited laboratories, based on falsification of certificates, misreading in several countries of what accreditation is, and sometimes the length of time needed to go through the accreditation process and lack of assessors and technical experts available for the National Accreditation Bodies.

Both HAA and BAS, which hosted the CPC meetings in 2019, reported they are well aware of these concerns and take actions to improve the situation. It also confirms the constant need for EA to carry on developing tools and materials to promote accreditation on the national and the international levels.

The Communications and Publications Committee worked on the following topics:

- Design of a future EA MLA Mark;
- Organization of Communications and Marketing workshops;
- Revision of document (click [here](#) to access to the full list).

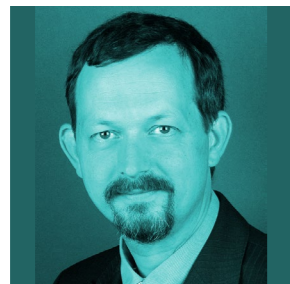
# 2 EA COMMITTEES

## The Horizontal Harmonization Committee (HHC)

### Stronger when harmonized

The Horizontal Harmonization Committee (HHC) deals with horizontal technical issues regarding the application of general accreditation requirements on different types of Conformity Assessment Bodies, the assessment of notified bodies, and the process for the evaluation of Conformity Assessment Schemes by EA National Accreditation Bodies.

The HHC held its meetings in Brussels (Belgium) on 12<sup>th</sup> – 13<sup>th</sup> of March 2019 and on 17<sup>th</sup> – 18<sup>th</sup> of September 2019.



#### HHC Chair

Gabriel Zrenner (DAkKS, Germany)



#### HHC Vice-Chair

Sjaak Hendriks (RvA, The Netherlands)



#### HHC Secretary

Samantha Haddar

In 2019 the Horizontal Harmonization Committee (HHC) has been managing several projects meant to improve the harmonization of accreditation activities of EA members by undertaking a joint effort to revise and/or develop five EA-documents for usage by EA accreditation body members. For these five task force groups (TFGs) had been set up in 2018 and did considerable work in 2019. The issues they have dealt with are:

- Relations with and assessment of conformity assessment schemes
  - New developments occurred in the area of privately owned conformity assessment schemes (e.g. schemes becoming separate IAF - subsopes) have led HHC to start a revision of EA-1/22 *EA Procedure and Criteria For the Evaluation of Conformity Assessment Schemes by EA Accreditation Body Members*.
- Harmonisation of accreditation practices for notification purposes
  - EA-2/17 *EA Document on Accreditation for Notification Purposes* was revised in order to make it clearer, more understandable, and easier to apply compared to the present version, and in order to improve the usage of the so called “preferred standard”, thus leading to a more level playing field in the different member states. More specifically, the special aspects of the Construction Products Regulation (CPR) were to be addressed in EA-2/17. CPR does not determine compliance but constancy or invariability of performance. It makes use of harmonized standards mandatory and applies the AVCP system instead of modules. The Assessment and Verification of Constancy of Performance (AVCP) is a harmonised system defining how to assess products and control the constancy of the assessment results. This system safeguards the reliability and accuracy of the declaration of performance.
- Promotion of the EA MLA and enhancing visibility of accredited results and benefits of accreditation

- To improve the visibility on the market and help prescribers in their choice when choosing an accredited service or products, EA-3/01 *EA Conditions for the use of Accreditation Symbols, Logos and other claims of accreditation and reference to the EA MLA Signatory status* was revised. The dedicated Task Force Group is currently working on a supplement about rules for use of the future EA MLA mark by accreditation body members and their accredited customers.
- Implementing a harmonized approach to the new version of ISO/IEC 17011 - Conformity assessment — Requirements for accreditation bodies accrediting conformity assessment bodies
  - Since the new version of ISO/IEC 17011, the implementation of a risk management system is now required. EA-2/19 INF *List of risks for accreditation processes and operation of national accreditation bodies* will help NABs to acquire a harmonized approach and support them in the areas impacted by this evolution.

The Horizontal Harmonization Committee also dealt with the following issues:

- Guidance document for selection of Conformity Assessment standards between EN ISO/IEC 17021-1 (Management systems certification) and EN ISO/IEC 17065 (Product certification);
- Workshops on “Risk-based-approach” and “Remote Assessments” in relation to the new ISO/IEC 17011;
- New Scheme:
  - Agents and Brokers owned by British Retailers Consortium - EN ISO/IEC 17065 “Conformity assessment - Requirements for bodies certifying products, processes and services”;
- Publication and revision of several documents (click [here](#) to access to the full list).



# 2 EA COMMITTEES

## The Inspection Committee (IC)

### Stronger when harmonized



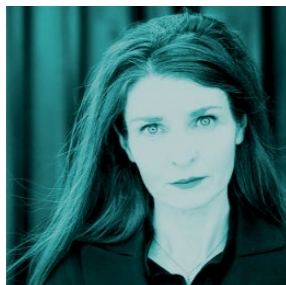
#### IC Chair

Rolf Straub (SAS, Switzerland)



#### IC Vice-Chair

Orbay Evrensevdi (TURKAK, Turkey)



#### IC Secretary

Frédérique Laudinet

*The Inspection Committee (IC) is the forum for the discussion of all matters related to the accreditation of Conformity Assessment Bodies performing inspection activities.*

*The IC held its meetings in Oslo (Norway) on 12<sup>th</sup> March 2019 and in Berlin (Germany) on 5<sup>th</sup> - 6<sup>th</sup> September 2019.*

The Inspection Committee (IC) developed a Frequently Asked Questions (FAQs) list in order to enhance and facilitate harmonisation between EA National Accreditation Bodies (NABs) of their practices in the accreditation of Inspection Bodies.

An IC Review Group analyzes and gives preliminary answers to each question submitted by the other IC members between meetings, and then prepares a proposal for a draft answer to be presented for discussion and recommendation during the meeting.

The final consolidated answers agreed at the meeting are then fine-tuned and included into the IC FAQ list before they are reviewed and formally approved at the next meeting, as needed.

The FAQ list is also a great source for IC members to identify which topic deserves regular review because they have been discussed a lot through the years. For example, in 2019 the most used words in the FAQs are “independence” and “independent” with 75 occurrences and two questions related to “independence” in the 37<sup>th</sup> and 38<sup>th</sup> IC meetings. This is another evidence of the fact that this concept continues to raise questions for the NABs and their assessors and how important it is to continue to discuss openly. It emphasizes also the importance of the notion of “independence” in the field of Inspection and in ISO/IEC 17020 - Conformity assessment — Requirements for the operation of various types of bodies performing inspection.

The Inspection Committee also dealt with the following technical issues:

- Expression of flexible accreditation scopes in Inspection,
- Car Type Approval,
- Application of new technologies (e.g. drones) in the field of Inspection,
- Application of ISO/IEC 17020 in the field of crime scene investigation (CSI).

# 2 EA COMMITTEES

## The Laboratory Committee (LC)

### EN ISO/IEC 17025:2017

The Laboratory Committee (LC) is the forum for the discussion of all matters related to the accreditation of laboratories, Proficiency Testing Providers (PTP) and Reference Material Producers (RMP).

The LC held its meetings in Paris (France) on 26<sup>th</sup> – 28<sup>th</sup> March 2019 and in Warsaw (Poland) on 24<sup>th</sup> - 26<sup>th</sup> September 2019.



#### LC Chair

Laurent Vinson (COFRAC, France)



#### LC Vice-Chair

Trevor Thompson (UKAS, UK) until March 2019

Sergio Guzzi (ACCREDIA, Italy) starting July 2019 for the term 2019-2020.



#### LC Secretary

Samantha Haddar

The major topic for the LC in 2019 was the transition of laboratory accreditation to the new EN ISO/IEC 17025:2017.

The LC focused its work to support the National Accreditation Bodies in the implementation of the new requirements, the greatest level of harmonization required being the keystone.

Issues related to new or different requirements were addressed within all the LC Technical Networks.

A workshop on the transition to EN ISO/IEC 17025:2017 was held on September 25<sup>th</sup> 2019 after the “Train-the-Trainer” workshop held in Paris at the beginning of 2018. More experience being gained, the aim of the workshop was to exchange on the implementation of the new standard and transition assessments. This transition workshop was developed by the LC Management Group, based on the Members’ feedback. The program was refined according to the results of a survey ran in April 2019 among the LC Members to identify the unexpected, common, difficulties faced with the implementation of EN ISO/IEC 17025:2017. The objective was also to spot any potential need for application or other documents regarding specific clauses of the standard, always with the aim to ensure harmonised approach to accreditation.

Besides, liaisons with the ILAC Accreditation Issues Committee and other interested parties such as EURAMET have been active, with inputs from each of them during LC meetings. Both accreditors and accredited laboratories shared the same point of attention: the new standard for accreditation!

For all in the accreditation community, the main goal is to manage a successful transition for all accredited laboratories by 1<sup>st</sup> of December 2020.

The Laboratory Committee also dealt with the following issues:

- Extended Field of Application (EXAP) standards and Fire Testing Classification;
- Biobanking and issues related to accreditation and MLA coverage;
- Liaison with European and Mediterranean Plant Protection Organization (EPPO) and accreditations under Regulation EU 2017/625 (replacing 882/2004) on official controls and other legislation which currently govern the control and enforcement of rules along the agri-food chain;
- Construction Products Regulation (System 3; preferred standard EN ISO/IEC 17025);
- Publication and revision of several documents (click [here](#) to access to the full list).

The LC has established the following groups: LC Management Group (LC MG), WG Health Care, Technical Networks (TNs) for Food and Feed; Mechanical (testing), Electrical and Construction; Toys and Consumers goods; Calibration; Environment; Forensics, RMP/PTP.

Note: Based on a positive ballot by ILAC, the transition period for ISO/IEC 17025:2017 has been extended at the global level to 1<sup>st</sup> June 2021 due to the COVID-19 outbreak.

# 3 PUBLICATIONS

## Documents published in 2019

### Horizontal Harmonization Committee

EA-1/23 EA Policy to speak with “One Voice”

EA-2/13 EA Cross-Border Accreditation Policy and Procedure for Cross-Border Cooperation between EA Members

EA-2/15 EA Requirements for the Accreditation of Flexible Scopes

EA-3/01 EA Conditions for the Use of Accreditation Symbols, Text Reference to Accreditation and Reference to EA MLA Signatory Status

### Laboratory Committee

EA-4/23 INF The Assessment and Accreditation of Opinions and Interpretations using EN ISO/IEC 17025:2017 (ex EA-INF 13)

### Secretariat

0/00 EA Management system

0/09 Procedure for internal audit

EA-INF/17 Register of EA resolutions for use by National Accreditation Bodies and EA evaluators

## Documents under revision at end 2019

### Executive Committee

EA Articles of Association (AoA)

EA-1/17 EA Rules of Procedure

### Certification Committee

EA-3/12 EA Policy for the Accreditation of Organic Production Certification

EA-6/02 Guidelines on the Use of EN 45011 and ISO/IEC 17021 for Certification to EN ISO 3834

EA-6/03 EA Document for Recognition of Verifiers under the EU ETS Directive

EA-6/04 EA Guidelines on the Accreditation of Certification of Primary Sector Products by Means of Sampling of Sites

### Communications and Publications Committee

EA-INF/07 Accreditation Body Communications with National Regulators

### Horizontal Harmonization Committee

EA-1/06 EA multilateral agreement - Criteria for signing - Policy and procedures for development

EA-1/22 Procedure and Criteria for the Evaluation of Conformity Assessment Schemes by EA Accreditation Body Members

### Laboratory Committee

EA-2/17 Document on Accreditation for Notification Purposes

EA-4/02 Evaluation of the Uncertainty of Measurement in Calibration

EA-4/09 Accreditation for Sensory Testing Laboratories

EA-4/17 EA Position Paper on the Description of Scopes of Accreditation of Medical Laboratories

EA-4/18 Guidance on the Level and Frequency of Proficiency Testing Participation

EA-4/20 Guidance for the Assessment of Laboratories against EN ISO 15189 and EN ISO 22870 Point-of-Care Testing (POCT)

### Multilateral Agreement Council

EA-2/02 Procedure for the Evaluation of a National Accreditation Body

### Secretariat

EA-1/14 Procedure for Development and Approval of EA Documents and Adoption of ILAC/IAF Documents

## New documents under development in 2019

### Certification Committee

Guidance on Anti-Bribery Management Systems (ABMS)

EA Policy for the Accreditation of Certification Activities under (EU Regulation 1151/2012) PDO/PGI/TSG; (EU Regulations 606/2009, 607/2009 and 1308/2013) Wine Products; (EU regulation 110/2008) Spirits and (EU Regulation 251/2014) Aromatised Wine Products

### Horizontal Harmonization Committee

List of possible risks related to operation of conformity assessment bodies

Guidance on consultancy and independence of Conformity Assessment Bodies in order to address concerns of stakeholders in regard to EA GA Resolution 2017 (40) 13

## Documents withdrawn in 2019

### Horizontal Harmonization Committee

EA-4/15 Accreditation for Bodies Performing Non-Destructive Testing

**8** published publications

**17** publications under revision

**4** new documents under development

**1** publication withdrawn



# 4 EA Multilateral Agreement (MLA)

## "Accredited once, accepted everywhere"



**MAC Chair**  
Paulo Tavares  
(IPAC, Portugal)



**MAC Vice-Chair**  
Karine Vincent  
(COFRAC, France)



**MAC Secretary**  
Daniela Ionescu

### Launching the EA MLA for Reference Material Producers

In May 2019 the EA MLA for Reference Material Producers (RMP) was launched. At the end of 2019, 8 National Accreditation Bodies were evaluated and confirmed to comply with all relevant requirements. They all became EA MLA signatories in the field of RMP according to ISO 17034:

- ACCREDIA (Italy)
- CAI (Czech Republic)
- DAkkS (Germany)
- ENAC (Spain)
- INAB (Ireland)
- RvA (The Netherlands)
- TURKAK (Turkey)
- UKAS (UK)

### Transition to ISO/IEC 17011:2017

The Multilateral Agreement Council (MAC) approved the transition plan to ISO/IEC 17011:2017 at its meeting held in Belgrade (Serbia), in April 2018, which includes specific implementation dispositions related to the evaluation of the National Accreditation Bodies. The plan detailed the process related to the evaluation carried out before (Type A2) and after (Type A1) 1<sup>st</sup> July 2018 and the document review carried out for the EA MLA/BLA signatories not planned to be peer-evaluated against ISO/IEC 17011:2017 until 31<sup>st</sup> December 2019.

By the end of 2019, 13 NABs were confirmed to have successfully made the transition to ISO/IEC 17011:2017, and 12 NABs were evaluated on-site for the transition from ISO/IEC 17011:2004 to ISO/IEC 17011:2017.

18 NABs remain to be evaluated by document review according to the approved transition plan to ISO/IEC 17011:2017.

### Peer-evaluation activities

16 peer evaluations were managed by the MAC Secretariat in 2019:

- 1 evaluation with scope extension to RMP and Greenhouse Gas Validation & Verification (TURKAK, Turkey);
- 1 re-evaluation with scope extension to Inspection, Proficiency Testing Providers and Medical examinations (BSCA, Belarus);
- 1 re-evaluation with scope extension to Medical examinations (NAAU, Ukraine);
- 3 follow-up evaluations;
- 8 re-evaluations;
- 2 second stage re-evaluations.

For the peer evaluations carried out in 2019 16 Team Leaders, 73 Team Members and 16 trainees were assigned. They spent around 935 man-days.

In total, 17 evaluation reports were reviewed during the EA MAC meetings held in May and October 2019. Additionally, 1 progress report (BAS – Bulgaria) was reviewed during the October MAC meeting.

In 2019, a total of 71 non-conformities, 170 concerns and 125 comments were reported by the evaluation teams in the reports reviewed by the MAC.

By the end of 2019, peer evaluations of 11 NABs were reported to be in progress and expected to be completed in 2020, when 9 other NABs are planned to be peer-evaluated in 2020.

At the end of 2019, there were 43 EA Members signatories of the EA MLA, including 9 Associate members through a Bilateral Agreement (BLA).

MLA scopes	Full members	Associate members
Calibration	33	8
Testing	34	8
Medical examinations	32	3
Inspection	34	7
Product certification	31	4
Management system certification	32	4
Certification of persons	28	3
Proficiency Testing Providers (PTP)	18	1
Validation and Verification (GHG)	25	0
Reference Material Producers	8	0

Numbers of EA Full and Associate Member signatories to the EA MLA



# 5 EA TRAINING



How to maintain robustness of the EA MLA and peer-evaluation process? By working together, sharing knowledge, building up common understanding and developing consistent approach to peer evaluation. To guarantee a constant level of competence and harmonization, EA organized two Refresher training in 2019 for Team Members (TM) and Deputy Team Leaders (DTL) /Team Leaders (TL). During the December training for TM, workshops were organized to cover each particularity of the following scopes: Proficiency Testing Providers (PTP), Certification of persons and Laboratories.

- DTL / TL Refresher Training, 18-19 June 2019, Brussels (1)
- TM Refresher training, 12-13 December 2019, Paris (2)

It is essential that National Accreditation Bodies (NABs) deliver accreditation in a harmonized way, including for new or updated standards and scopes. This is the reason why EA organized a train-the-trainer workshop on ISO/IEC 17029 Conformity assessment — General principles and requirements for Validation and Verification bodies on November 2019, to help NABs better apprehend the requirements and characteristics of the new standard and its impact on the Validation and Verification activities. Another Harmonization training took place also in November hosted by the Laboratory Committee to consolidate a harmonized understanding of the requirements in the field of Reference Material Producers. It was a follow up workshop designed to build upon experience gained with the development of accreditation in that area based on the new standard ISO 17034:2016.

- Train-the-trainer Workshop on ISO/IEC 17029, 28 November 2019, Paris (3)
- Harmonization training RMP, 13-14 November 2019, Paris (4)

**4** trainings in 2019

**128** participants in 2019

# 6 EUROPEAN COMMISSION AND STAKEHOLDERS

## Stakeholders

In 2019, EA cooperated actively with nearly 40 Recognized Stakeholders, (click [here](#) to access to the full list) representing Regulators, Industry, Consumers, Conformity Assessment Bodies, Standardization Bodies and Metrology.

2 new organizations signed in 2019 the EA Recognized Stakeholder Agreement in accordance with EA-1/15 *EA Policy for Relations with Stakeholders*:



TIC Council (merge of CEOC (International Confederation Of Inspection And Certification Organisations) and IFIA (International Federation of Inspection Agencies)) is the association of the global independent Testing, Inspection and Certification industry – whose mission is to engage governments and key stakeholders to advocate for effective solutions that protect the public, support innovation and facilitate trade. The TIC Council works with its members to promote best practices in safety, quality, health, ethics and sustainability.



NB-Rail Association is an international non-profit organization of the notified bodies for interoperability in the railway sector – whose mission is to use its experience to contribute to achieving a harmonised European legislative framework and fully support the railway sector, and the role of Conformity Assessment Bodies in certifying products that are interoperable and safe and advocate the benefits of third-party assessment to verify product safety.

## European Commission

The New Framework Partnership Agreement (FPA) for 2019-2022 was signed with the European Commission (EC) and the European Free Trade Association (EFTA). The FPA aims to widen and strengthen the co-operation with EA and its members in order to reflect and support actively the development of EU policy and legislation for open and fair trade on the European market.

It aims to support the realization of the specific Action Plan 2018-2021 under which EA makes several major commitments to:

- Continue strengthening its peer-evaluation system;
- Review and extend the Accreditation for Notification package to ensure harmonization of accreditation against European legislation;
- Extend coverage of the Comprehensive Economic and Trade Agreement (CETA) between Canada and EU to new product fields;
- Establish the EA training Academy, change and reinforce EA's management and decision-making structure;
- Reaffirm and reinforce cooperation with its stakeholders, improve conformity assessment visibility and enhance EA's role at the international level.

The implementation of the Action Plan is made possible thanks to the financial resources allocated to EA by the EC and EFTA under the new FPA. The balance between financial support given by EC, EFTA and EA Members is a strong asset to a fruitful and sustainable cooperation.





# 6 EUROPEAN COMMISSION AND STAKEHOLDERS

## DGs and European Agencies

Those past years, consumers interest in what they are consuming is growing more and more. Accreditation is the tool that guarantees competence of Conformity Assessment Bodies which carry out tests, inspections, certifications, etc. to ensure that safe and reliable products and services are placed on the European market. To support this EA is actively working all year long with the European Commission (EC) and its Directorate Generals (DGs) in order to introduce accreditation as a reference for new or revised legislation and regulated schemes.

In 2019, EA cooperated with the DGs and European Agencies on the following issues:

- DG Internal Market, Industry, Entrepreneurship and SMEs (GROW)
  - Regulation (EC) No 765/2008 on accreditation
  - Proposed Regulation on the approval and market surveillance of motor vehicles and their trailers
  - Commission Delegated Regulation (EU) 2019/945 on unmanned aircraft systems and on third-country operators of unmanned aircraft systems
- DG Mobility and Transport (MOVE) / EU Agency for Railways (ERA)
  - Directive (EU) 2016/797 on the interoperability of the rail system
  - Implementing Regulation (EU) No 402/2013 on the common safety method for risk evaluation and assessment
  - Regulation (EU) 445/2011 on a system of certification of entities in charge of maintenance for freight wagons
  - Proposed Regulation on electronic freight transport information
- DG Climate Action (CLIMA)
  - Commission Implementing Regulation (EU) 2018/2067 on the verification of data and on the accreditation of verifiers pursuant to Directive 2003/87/EC
  - Regulation (EU) 2015/757 on the monitoring, reporting and verification of carbon dioxide emissions from maritime transport (MRV)
- DG Justice and Consumers (JUST)
  - Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR)
- DG Health and Food Safety (SANTE) / Joint Research Centre
  - Support services regarding the accreditation aspects of the project on a European voluntary Quality Assurance scheme for Breast Cancer Services underpinned by Accreditation and high-quality Guidelines
- DG Environment (ENV)
  - EU Environmental Technology Verification (ETV) programme
- EU Agency for Cybersecurity (ENISA)
  - Regulation (EU) 2019/881 on ENISA and on information and communications technology cybersecurity certification



Chantal Guay, Chief Executive Officer, SCC, and Andreas Steinhorst, EA Executive Secretary - 6 June 2019, Bucharest, Romania

## CETA

The Comprehensive Economic and Trade Agreement is a trade agreement between the European Union and Canada. It aims to cut tariffs and makes it easier to export goods and services, benefitting consumers and businesses in both the EU and Canada. CETA entered into force provisionally on 21<sup>st</sup> September 2017, and most of the agreement now applies. In a nutshell: reassure the Canadian and European citizens and companies that the products and services imported from Canada are in compliance with the applicable standards in Europe, and vice versa.

EA has been working for the past years with the Standard Council of Canada (SCC) and met with SCC counterparts regularly in 2019 in order to set up the framework and conditions for efficient implementation of the Protocol on the mutual acceptance of the results of conformity assessment.

In June 2019, the bilateral cooperation agreement between EA and SCC has been renewed. The agreement is the means by which mutual confidence between the two organizations is established, and by which both organizations establish the terms, conditions, and procedures of cooperation in order to operationalize the Protocol's provision allowing European and Canadian Conformity Assessment Bodies to be recognized in certain product categories.



## BREXIT

UKAS (the UK NAB) is a member of EA and a signatory to the EA Multilateral Agreement (MLA). With the withdrawal of the UK from the European Union, UKAS will no longer meet the EA membership criteria as they will cease to be a NAB in a Member State or candidate country.

EA has expressed the importance of having UKAS as member, even after the withdrawal of the UK from the EU. Accordingly, EA has revised its Articles of Association and introduced the option of a transition period, which will allow UKAS to maintain its membership for further 2 years. During this transition period EA will analyse together with UKAS the results of the negotiation between the EU and the UK and then revise the EA membership criteria with the aim that UKAS remains an EA member. That means also that UKAS will continue to be peer-evaluated by EA in order to maintain its MLA signatory status.

The EA declaration on EA and the impact of Brexit can be downloaded [here](#) from EA's website

# 7 COOPERATION WITH IAF AND ILAC



- 84 Accreditation Bodies Members and 73 MLA signatories
- 22 Association Members
- 5 Recognised Regional Accreditation Groups (AFRAC, APAC, ARAC, EA, IAAC)
- 6 Regional Accreditation Groups (AFRAC, ARAC, APAC, EA, IAAC, SADCA)



- 101 Accreditation Bodies (AB) Full Members (signatories to the ILAC MRA)
- 14 AB Associate Members
- 11 AB Affiliate Members
- 5 Regional Cooperation Bodies (AFRAC, APAC, ARAC, EA, IAAC)
- 26 Stakeholder Members

The re-evaluation of EA by IAF (International Accreditation Forum) and ILAC (International Laboratory Accreditation Cooperation) started in 2018 and included the extension to the Mutual Recognition Arrangement (MRA) for the scope Reference Material Producers.

- In 2018 the IAF/ILAC team observed the EA peer evaluations in two Accreditation Bodies (INAB, Ireland and ACCREDIA, Italy) and evaluated the activity of the EA Secretariat.
- In 2019, the decision-making process was evaluated during the EA MAC meeting held in May in Reykjavik, Iceland.
- The report on the re-evaluation of EA is under review by the Task Force Group appointed at IAF/ILAC level.

EA continued to ensure appropriate contribution to the IAF/ILAC peer-evaluation system, including evaluation resources. EA members provided peer-evaluation resources as showed below:

- 1 Team Leader from IPAC (Portugal) participated in the evaluation of the new body resulting from the merger between Pacific Accreditation Cooperation (PAC) and Asia Pacific Laboratory Accreditation Cooperation (APAC). The region is now called Asia Pacific Accreditation Cooperation (APAC);
- 1 Team Leader from TURKAK (Turkey) participated in the re-evaluation of Inter American Accreditation Cooperation (IAAC);
- 1 Team Member from ENAC (Spain) participated in the APAC evaluation for the scope Reference Material Producers.

## Continued compliance surveys

EA MAC has strengthened its process for ensuring continuing compliance with the MLA requirements on transitions to publications and standards. In 2019, 3 transition periods came to an end, and the MAC carried out surveys on each to monitor compliance by its members with the new or revised requirements, namely:

- IAF MD 4:2018 - IAF Mandatory Document for the Use of Information and Communication Technology (ICT) for Auditing/Assessment Purposes;
- IAF MD 23:2018 - Control of Entities Operating on Behalf of Accredited Management Systems Certification Bodies;
- ISO/IEC 17021-3:2017 - Conformity assessment — Requirements for bodies providing audit and certification of management systems — Part 3: Competence requirements for auditing and certification of quality management systems.

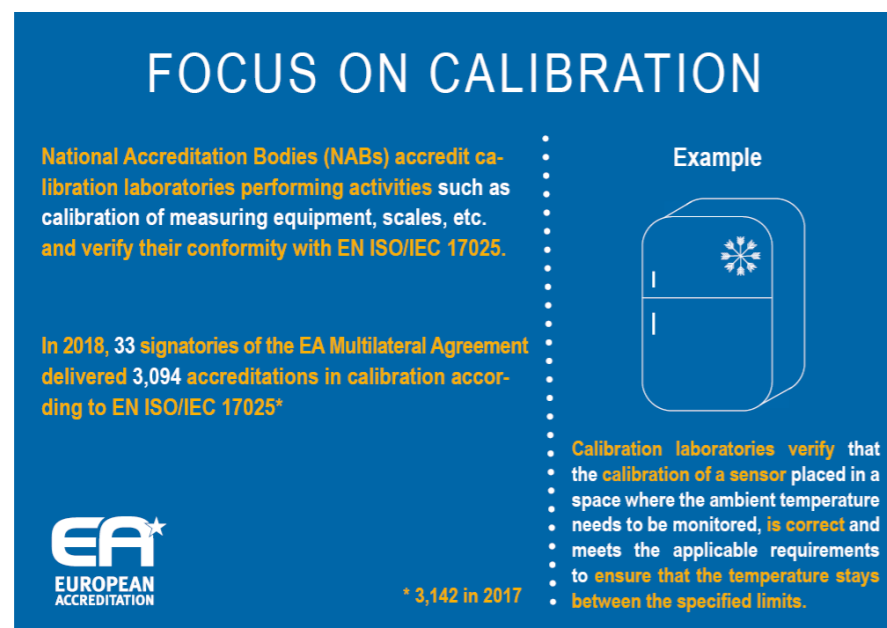
Feedback received from each survey indicated that all members had successfully completed the respective transitions within the agreed timeframe. Therefore, EA confirmed that it continues to comply with the requirements of IAF and ILAC as a Recognized Region.



IAF and ILAC Joint Annual Meeting - 21<sup>st</sup> - 30<sup>th</sup> October 2019 - Frankfurt, Germany



# 8 COMMUNICATIONS



Example of infographics published in 2019

**5** reports published in 2019

participants to the roundtable **152**  
on ISO/IEC17025 co-organised with COFRAC

**2455** followers on Twitter

## Raising accreditation profile to EU citizens

Because consumer awareness of accreditation has always been a challenge, EA keeps on working on a number of initiatives to improve its visibility among the general public.

In 2019, a video was published using 'plain English' to show how accreditation benefits our everyday lives.

Twitter is one of the suitable tools to talk directly to consumers. Therefore, a new concept of infographics was launched. Three such infographics were published in 2019. Each infographic focuses on one scope of accreditation, with a simple example of how accreditation improves consumers' daily life.

## 5 reports released in 2019

How accepted is accreditation in Europe and used by the European and national authorities as well as private scheme owners and users as the preferred means to demonstrate competence of CABs, and how robust is the accreditation system?

EA has been requested by the European Commission to provide specific indicators, which shall or are expected to give information about the functioning of accreditation in Europe. In response to the EC request, EA launched a survey to all EA National Accreditation Bodies and the results were summarized in the "Report on the Functioning of Accreditation in Europe".

The second edition of the EA Annual Report was released in July 2019, giving a comprehensive review of the main achievements by EA Committees, cooperation with Stakeholders, IAF and ILAC in 2018.

The EA 2018 MLA report was published in April 2019, and 2 Regional Reports were also published in February and August, to give IAF and ILAC a detailed overview of EA's activities and results.

## World Accreditation Day 2019

The theme for the World Accreditation Day (WAD) 2019 was "Accreditation: adding value to the supply chain". A video was realized by IAF and ILAC with the help of EA CPC Members. To increase visibility of the WAD, Brahim Houla (IAF Communications Marketing Committee Chair) stated that he had been investigating the feasibility of making WAD a United Nations (UN) Official Day. To achieve this the process provides that a request has to come from a UN Member with a proposal for vote and approval at the UN Council. Tunisia and Costa Rica are going to submit a proposal to the UN for the WAD to be officially recognized.

## International Congress of Metrology 2019

The EA Secretariat and COFRAC, the French National Accreditation Body, organised and co-facilitated a roundtable on the transition to EN ISO/IEC 17025:2017 with contributions of 2 National Accreditation Bodies, UKAS (UK) and COFRAC (France), as well as the accreditation body A2LA (USA), and accredited laboratories, LNE (French National Laboratory of Metrology and Testing), QTI (Calibration and Metrology in Spain) and the French Police Forensic Services. It was the most successful event of the Congress with 152 participants compared to 146 delegates who attended the Congress Plenary. During 2 hours, speakers explained the new concepts of the standard, highlighting the main differences compared to the previous version, and how laboratories could get perfectly prepared in view of their accreditation assessment.

Even if some slight differences in approach were identified between the different National Accreditation Bodies, the solutions were unanimous: prepare thoroughly the assessment and see that as a way to improve the laboratory risk management system, training courses for laboratories, trainers and staff, and finally adaptation to the customer needs.

## Forum

The EA Forum has been launched in September 2019. The main objective is to facilitate communications between members on a secured platform. Committee Chairs and Secretaries introduced the tool to their committees. Assessment mid-2020 will be organized to evaluate the Forum, collect users' feedback, and proceed to an evolution if needed.



# 9 EA STRUCTURE

## Who we are

The European co-operation for Accreditation (EA) is the association of the legally appointed National Accreditation Bodies (NAB) of the Member States of the European Union (EU), the European Free Trade Association (EFTA), candidate countries and the countries covered by the EU Neighborhood Policy. Its mission is to ensure confidence in accredited conformity assessment results through harmonized operation of accreditation activities in support of European and global economies.

Regulation (EC) No 765/2008 establishes the legal basis for accreditation in Europe. Pursuant to Article 14 of this Regulation EA has been appointed as the body responsible for the European Accreditation Infrastructure.

### Peer-Evaluation System

Through the EA Multilateral Agreement (EA MLA), EA operates a rigorous, transparent and uniform European peer-evaluation system. Assurance must be provided that National Accreditation Bodies have successfully undergone peer evaluation and have the necessary technical expertise and capabilities to assess, attest and regularly monitor the competence of Conformity Assessment Bodies.

Hence, EA ensures that the peer-evaluation system between its members is operated in such a way that conformity assessment results may be considered as equivalent across the EU/EFTA and can be justified on the basis of sound and transparent evaluation criteria and procedures.

National Accreditation Bodies are admitted to the MLA only after stringent evaluation of their operations by a peer-evaluation team assigned to determine continued compliance with Regulation (EC) No 765/2008 and EN ISO/IEC 17011, the internationally recognized standard for Accreditation Bodies. Peer evaluation should also serve as a benchmarking tool in order to stimulate further improvement of accreditation in Europe.

### Cooperation with Stakeholders

Close cooperation with stakeholders is essential to the European Accreditation Infrastructure. Pursuant to Regulation (EC) No 765/2008 Annex 1 clause 3, EA shall consult all relevant stakeholders. The use of accreditation is increasing, especially in new areas, therefore it is essential from a technical and strategic point of view that EA cooperates regularly and efficiently with the relevant stakeholders.

### Training Activities

To ensure reliable and consistent assessments within the peer-evaluation process, EA has developed an appropriate training program for evaluators. There are two types of training:

- Newcomer training for potential Team Members, in order to provide them with the specifics of peer evaluation and a common level of understanding of the procedures, requirements and their application.
- Refresher training courses for evaluators to exchange information, enhance harmonization and develop best practices to maintain and develop skills and good performance during evaluations when changes are made in standards and other additional applicable requirements.

### International Cooperation

EA operates as a Recognized Region in the International Accreditation Forum (IAF) and the International Laboratory Accreditation Cooperation (ILAC), and manages EA peer-evaluation system so as to qualify EA members to be automatic signatories of global Mutual Recognition Agreements (IAF MLA/ILAC MRA) - provided they are a member of IAF/ILAC.

EA and its members are working actively with ILAC and IAF to ensure that the European accreditation system is recognized at global level and that development of the international accreditation system is as far as possible in line with the accreditation policy adopted and implemented in Europe.

### Cooperation With The European Commission, EFTA and the member states

The formal relationship between EA, the European Commission and EFTA is further elaborated in a Framework Partnership Agreement (FPA). EA regularly cooperates with the European Commission, EFTA and the competent National Authorities in the development and the implementation of Community regulations and programmes by providing technical assistance to Directorates Generals (DGs).

EA also supports National Accreditation Bodies (NABs) in countries that are part of the EU's Neighborhood Policy and potential candidates for EU membership, with a view to their becoming members of EA and ensuring their full participation in EA's work. The objective is to embrace and support effective development of NABs in these countries in order to enable cooperation with EA and facilitate proper understanding of EA's practices in relation to the accreditation of conformity assessment activities based on EU legislations.

### Market Needs

"Accredited once, accepted everywhere". Accreditation, therefore EA, is playing a key role in defining, harmonizing and building consistency in accreditation as a service to European trade, industry and society, with the aim of reducing barriers to trade and contributing to protect consumers' and citizens' health and safety. Thanks to accreditation, the access to new markets is made easier for companies through recognition of European accreditation, equivalence and reliability of conformity assessment services conveyed by accreditation.

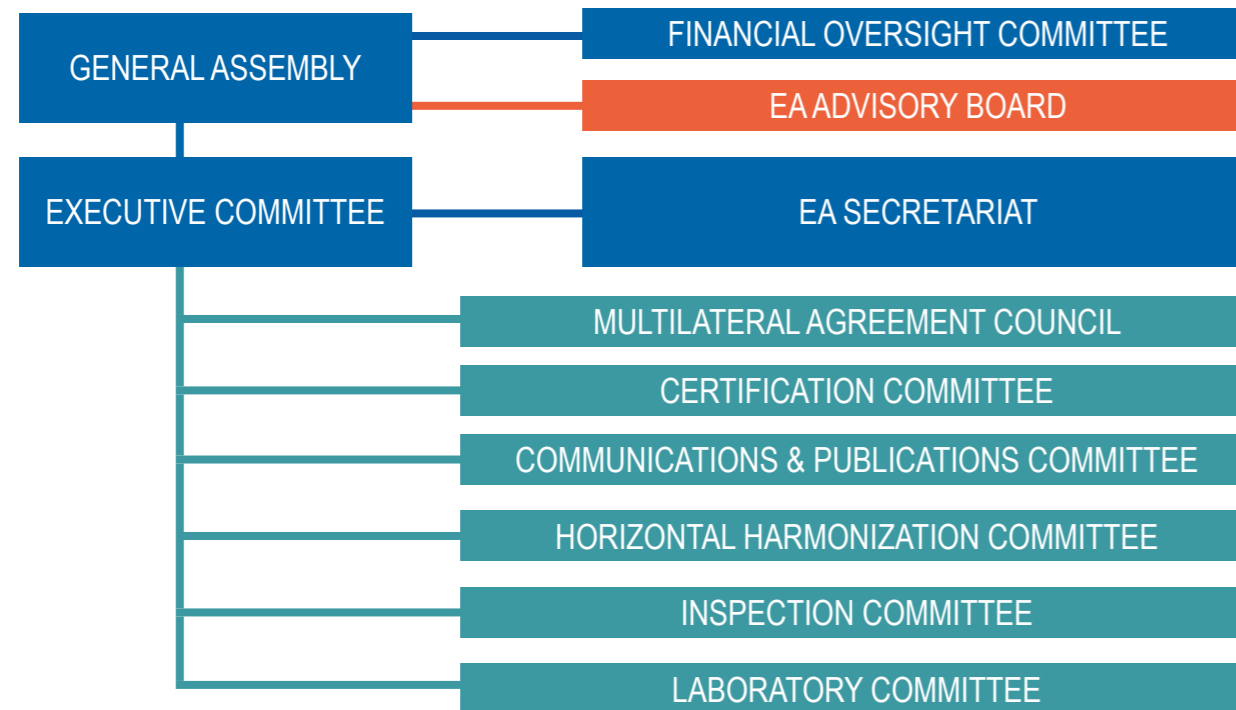
Once tested or certified by an accredited Conformity Assessment Body (CAB), products and services may be exported without the need for re-testing or re-certification for each new European market.

Founded in **2001**  
**50** members

# 9 EA STRUCTURE

## Who we are

The organization is operated and managed in accordance with the principles and decisions taken by the General Assembly. The EA structure is comprised of:



**EA Vice-Chair**  
Cecilie Laake  
(NA, Norway)



**EA Inspection Chair**  
Orbay Evrensevdi  
(TURKAK, Turkey)

The **General Assembly**, the association's highest decision-making body, supervises its management and takes decisions on strategy and general policies. It also elects EA's Chair and Vice-Chair as well as the Chairs of EA Committees, EA Multilateral Agreement Council, and additional members of the Executive Committee.

The **Executive Committee** is responsible for implementing EA policies and managing the association between General Assembly meetings.

The **EA Advisory Board** (EAAB) gives continuous support to the association's work and advises EA on a broad range of issues. The Board's composition constitutes a well-balanced representation of the parties which rely on and contribute to the European accreditation system, with representatives from:

- Conformity Assessment Bodies;
- Industry, services and trade;
- Private scheme owner organizations;
- Consumer associations;
- Metrology institutions;
- European standardization organizations;
- National Authorities;
- European Commission and EFTA.

In particular, the EAAB seeks assurance from EA that accreditation is applied in such a way that it ensures openness and transparency in conformity assessment activities in general and those carried out under EU legislation in particular.

It also monitors EA developments to promote an accreditation process leading to quality and competence driven competition between accredited Conformity Assessment Bodies and coherence with international accreditation practice.

The **EA Secretariat** handles EA's daily operations. It is continuously developing as an internal services provider, in order to take the lead in managing operational issues, including coordination of EA's technical work and support of Committee Chairs in running committees, as well as managing the peer-evaluation and training system and program.

### A new EA Vice-Chair and a new EA Inspection Chair

Cecilie Laake graduated from the Technical University of Trondheim, department of Electrical Engineering, in 1990. She joined NA, the Norwegian Accreditation body, in 1991, where she first started as a lead assessor and quality manager. She then became head of department, and in March 2017, she was appointed Director General of NA. Since 1991, she has been representing NA in international forums for accreditation and has been acting for several years as team leader for peer evaluations. Cecilie participates in the EA MAC and the MAC MG, EA HHC, EA General Assembly and several IAF/ILAC Committees and General Assemblies.

Orbay Evrensevdi graduated from the Hacettepe University, department of Industrial Engineering for Wood Processes in 1992. He joined TURKAK, the Turkish Accreditation in 2000, where he first started as Assistant Expert in the Department of Product, Certification and Inspection. He then became lead assessor, head of department, and since 2018 Acting Secretary General. Orbay is an EA peer evaluator; he participates in the EA IC, EA HHC, and several IAF/ILAC Committees, and General Assemblies.

New arrivals mean new departures. Two members of the EA Executive Committee finished their terms in the Executive Committee. Maria Papatzikou was member of the MAC Management Group between 2010 and 2017, and member of the Executive Committee in 2017 and 2018, and as the EA Vice Chair since 19 May 2018.

Rolf Straub was Chair of the Inspection Committee, and a member of the Executive Committee from January 2012 until December 2019. He has also been Convenor of the Working Group Healthcare from 2010, Member of the MAC Management Group from 2017, and an EA team leader in 2012, 2013, 2015 and 2016.

# 10 ANNUAL ACCOUNTS

<b>ASSETS (€ x 1,000)</b>	<b>2018</b>	<b>2019</b>
Fixed assets	35	36
Current assets	917	951
Liquid assets	728	740
Prepaid expenses and accrued income	45	55
<b>TOTAL</b>	<b>1,725</b>	<b>1,782</b>

<b>LIABILITIES (€ x 1,000)</b>		
Reserves	460	505
Provisions for liabilities and charges	27	35
Payables	502	507
Accrued expenses and deferred income	735	735
<b>TOTAL</b>	<b>1,724</b>	<b>1,782</b>


<b>EXPENDITURES (€ x 1,000)</b>		
Staff costs	673	663
Office rent and maintenance	148	146
Communications and publications	129	107
Other operating costs	162	155
Compensation of EA members' activities	329	360
Reserves	51	45
<b>TOTAL</b>	<b>1,492</b>	<b>1,476</b>


<b>INCOME (€ x 1,000)</b>		
Membership fees	735	735
Operating Grant EC/EFTA	740	740
Miscellaneous	17	1
<b>TOTAL</b>	<b>1,492</b>	<b>1,476</b>




# 11 PRACTICAL INFORMATION

## EA Full Members


 **ALBANIA** - Directorate of Accreditation (DPA)  
**Status:** Governmental  
**Activities under the EA MLA:** Testing, Management Systems Certification, Inspection Bodies  
**Number of accreditations under the EA MLA in 2019:** 131  
**Phone:** +355 4 22 69 325  
 info@dpa.gov.al - www.dpa.gov.al

 **AUSTRIA** - Akkreditierung Austria (AA)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 469  
**Phone:** +43 1 71 100 805411  
 akkreditierung@bmfwf.gv.at - [www.bmdw.gv.at/Services/Akkreditierung.html](http://www.bmdw.gv.at/Services/Akkreditierung.html)

 **BELGIUM** - Belgian Accreditation Council (BELAC)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 578  
**Phone:** +32 2 27 75 434  
 belac@economie.fgov.be - www.belac.fgov.be


 **BULGARIA** - Bulgarian Accreditation Service (BAS)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 646  
**Phone:** +359 2 873 53 02  
 office@nab-bas.bg - www.nab-bas.bg


 **CROATIA** - Croatian Accreditation Agency (HAA)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 442  
**Phone:** + 385 1 610 6322  
 akreditacija@akreditacija.hr - www.akreditacija.hr

 **CYPRUS** - Cyprus Organization for the Promotion of Quality (CYS-CYSAB)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Inspection  
**Number of accreditations under the EA MLA in 2019:** 107  
**Phone:** +357 22 409 353 / +357 22 409 310  
 aioannou@cys.mcit.gov.cy - www.cys.mcit.gov.cy


 **CZECH REPUBLIC** - Czech Accreditation Institute (CAI)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 1,106  
**Phone:** +420 272 096 222  
 mail@cai.cz - www.cai.cz


 **DENMARK** - Den Danske Akkrediteringsfond (DANAK)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 319  
**Phone:** +45 77 33 95 00  
 danak@danak.dk - www.danak.org

 **ESTONIA** - Estonian Accreditation Centre (EAK)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 224  
**Phone:** + 372 6 021 801  
 info@eak.ee - www.eak.ee


 **FRANCE** - Comité français d'accréditation (COFRAC)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 3,640  
**Phone:** +33 1 44 68 82 20  
 information@cofrac.fr - www.cofrac.fr


 **FINLAND** - Finnish Accreditation Service (FINAS)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 249  
**Phone:** + 358 29 5052 000  
 akkreditointi@finas.fi - [www.finas.fi/sites/en/Pages/default.aspx](http://www.finas.fi/sites/en/Pages/default.aspx)


 **GERMANY** - Deutsche Akkreditierungsstelle GmbH (DAKkS)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 4,307  
**Phone:** +49 (0) 30 67 059 10  
 contact@dakks.de - www.dakks.de


 **GREECE** - Hellenic Accreditation System (ESYD)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 805  
**Phone:** + 30 210 7204 502  
 esyd@esyd.gr - www.esyd.gr


 **HUNGARY** - National Accreditation Authority (NAH)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 600  
**Phone:** +36 (1) 550-1007  
 titkarsag@nah.gov.hu - www.nah.gov.hu

 **ICELAND** - Icelandic Board for Technical Accreditation (ISAC)  
**Status:** Governmental  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** +354 580 9400  
 isac@isac.is - www.isac.is


 **IRELAND** - Irish National Accreditation Board (INAB)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Inspection  
**Number of accreditations under the EA MLA in 2019:** 238  
**Phone:** +353 1 6147152  
 inab@inab.ie - www.inab.ie


 **ITALY** - L'Ente Italiano di Accreditamento (ACCREDIA)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 2,165  
**Phone:** +39 06 8440991  
 info@accredia.it - www.accredia.it


 **LATVIA** - Latvian National Accreditation Bureau (LATAK)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 318  
**Phone:** + 371 67373051  
 administracija@latak.lv - [www.latak.gov.lv/index.php?lang=lv](http://www.latak.gov.lv/index.php?lang=lv)


 **LITHUANIA** - Lithuanian National Accreditation Bureau (LA)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection  
**Number of accreditations under the EA MLA in 2019:** 223  
**Phone:** +370 706 65173  
 info@nab.lt - www.nab.lt

 **LUXEMBOURG** - Office Luxembourgeois d'Accréditation et de Surveillance (OLAS)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Inspection  
**Number of accreditations under the EA MLA in 2019:** 57  
**Phone:** +352 24 77 43 00  
 dominique.ferrand@ilnas.etat.lu - www.ilnas.public.lu

 **MALTA** - National Accreditation Board (NAB-Malta)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing, Inspection  
**Number of accreditations under the EA MLA in 2019:** 26  
**Phone:** + 356 23952510  
 claudio.boffa@nabmalta.org.mt - www.nabmalta.org.mt

 **MONTENEGRO** - Accreditation Body of Montenegro (ATCG)  
**Status:** Governmental  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** + 382 20 246 2796  
 atcg@t-com - [www.akreditacija.me](http://www.akreditacija.me)


 **NORWAY** - Norsk akkreditering (NA)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 245  
**Phone:** + 47 64 84 86 00  
 akkrediter@akkrediter.no - www.akkrediter.no


 **POLAND** - Polskie Centrum Akredytacji (PCA)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 1,621  
**Phone:** +48 22 355 70 00  
 sekretariat@pca.gov.pl - www.pca.gov.pl


# 11 PRACTICAL INFORMATION


## EA Full Members


## EA Associate Members


 **PORTUGAL** - Instituto Português de Acreditação, I.P. (IPAC)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 793  
**Phone:** +351 212 948 201  
[acredita@ipac.pt](mailto:acredita@ipac.pt) - [www.ipac.pt](http://www.ipac.pt)

 **ROMANIA** - Romanian Accreditation Association (RENAR)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 1,295  
**Phone:** + 40 21 402 04 71  
[renar@renar.ro](mailto:renar@renar.ro) - [www.renar.ro/ro](http://www.renar.ro/ro)

 **SERBIA** - Accreditation Body of Serbia (ATS)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection  
**Number of accreditations under the EA MLA in 2019:** 688  
**Phone:** + 381 11 313 03 73  
[office@ats.rs](mailto:office@ats.rs) - [www.ats.rs](http://www.ats.rs)

 **SLOVAKIA** - Slovak National Accreditation Service (SNAS)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 540  
**Phone:** + 421 948 349 517  
[snas@snas.sk](mailto:snas@snas.sk) - [www.snas.sk](http://www.snas.sk)

 **SLOVENIA** - Slovenska akreditacija (SA)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification  
**Number of accreditations under the EA MLA in 2019:** 244  
**Phone:** +386(0)15473250  
[info@slo-akreditacija.si](mailto:info@slo-akreditacija.si) - [www.slo-akreditacija.si](http://www.slo-akreditacija.si)

 **SPAIN** - Entidad Nacional de Acreditación (ENAC)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 1,759  
**Phone:** + 34 91 457 3289  
[enac@enac.es](mailto:enac@enac.es) - [www.enac.es](http://www.enac.es)

 **SWEDEN** - Swedish Board for Accreditation and Conformity Assessment (SWEDAC)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 1,479  
**Phone:** + 46 771 99 09 00  
[registrator@swedac.se](mailto:registrator@swedac.se) - [www.swedac.se](http://www.swedac.se)


 **SWITZERLAND** - Swiss Accreditation Service (SAS)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection  
**Number of accreditations under the EA MLA in 2019:** 716  
**Phone:** + 41 58 463 35 11  
[info@sas.ch](mailto:info@sas.ch) - [www.sas.admin.ch](http://www.sas.admin.ch)


 **REPUBLIC OF NORTH MACEDONIA** - Institute for Accreditation of the Republic of North Macedonia (IARNM)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Management Systems Certification, Product certification, Inspection  
**Number of accreditations under the EA MLA in 2019:** 234  
**Phone:** +389 (0)2 3293 080  
[vesna.georgievska@iarm.gov.mk](mailto:vesna.georgievska@iarm.gov.mk) - [www.iarm.gov.mk](http://www.iarm.gov.mk)

 **THE NETHERLANDS** - Raad voor Accreditatie (RvA)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 838  
**Phone:** + 31 30 239 4500  
[contact@rva.nl](mailto:contact@rva.nl) - [www.rva.nl](http://www.rva.nl)


 **TURKEY** - Turkish Accreditation Agency (TURKAK)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 1,969  
**Phone:** + 90 312 410 8200  
[turkak@turkak.org.tr](mailto:turkak@turkak.org.tr) - [www.turkak.org.tr](http://www.turkak.org.tr)


 **UNITED KINGDOM** - United Kingdom Accreditation Service (UKAS)  
**Status:** Private  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Certification of Persons, Inspection, Validation and Verification, Proficiency Testing Providers, Reference Material Producers  
**Number of accreditations under the EA MLA in 2019:** 2,917  
**Phone:** + 44 17 84 42 9000  
[info@ukas.com](http://www.ukas.com) - [www.ukas.com](http://www.ukas.com)

 **ALGERIA** - Organisme algérien d'accréditation (ALGERAC)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing, Inspection  
**Number of accreditations under the EA MLA in 2019:** 61  
**Phone:** + 213 21 77 42 65  
[contact@algerac.dz](mailto:contact@algerac.dz) - [www.algerac.dz](http://www.algerac.dz)

 **ARMENIA** - Armenian National Accreditation Body (ARMNAB)  
**Status:** Governmental  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** +37 410 20 33 81  
[armnab@armnab.am](mailto:armnab@armnab.am) - [www.armnab.am](http://www.armnab.am)


 **AZERBAIJAN** - Azerbaijan Accreditation Centre (AZAC)  
**Status:** Public  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** +99412 4499959  
[azac@accreditation.gov.az](mailto:azac@accreditation.gov.az) - [www.azstand.gov.az](http://www.azstand.gov.az)


 **BELARUS** - Belarusian State Centre for Accreditation (BSCA)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing, Product Certification, Management Systems Certification, Certification of Persons  
**Number of accreditations under the EA MLA in 2019:** 2,587  
**Phone:** +375 17 246 92 52  
[bsca@bsca.by](mailto:bsca@bsca.by) - [www.bsca.by](http://www.bsca.by)

 **BOSNIA & HERZEGOVINA** - Institute for Accreditation of Bosnia and Herzegovina (BATA)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing, Inspection  
**Number of accreditations under the EA MLA in 2019:** 133  
**Phone:** +387 33 72 13 10  
[info@bata.gov.ba](mailto:info@bata.gov.ba) - [www.bata.gov.ba](http://www.bata.gov.ba)

 **EGYPT** - Egyptian Accreditation Council (EGAC)  
**Status:** Governmental  
**Activities under the EA MLA:** Proficiency Testing Providers  
**Number of accreditations under the EA MLA in 2019:** 464  
**Phone:** +202 2527 5224  
[info@egac.gov.eg](mailto:info@egac.gov.eg) - [www.egac.gov.eg](http://www.egac.gov.eg)

 **GEORGIA** - Unified National Body on Accreditation - Accreditation Centre (GAC)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examinations, Product Certification, Certification of Persons, Inspection  
**Number of accreditations under the EA MLA in 2019:** 244  
**Phone:** + 995 32 219 22 33  
[gac@gac.gov.ge](mailto:gac@gac.gov.ge) - [www.gac.gov.ge](http://www.gac.gov.ge)


 **ISRAEL** - Israel Laboratory Accreditation Authority (ISRAC)  
**Status:** Governmental  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Inspection  
**Number of accreditations under the EA MLA in 2019:** 244  
**Phone:** + 972 3 970 2727  
[www.israc.gov.il](http://www.israc.gov.il)


 **JORDAN** - Jordan Accreditation & Standardization Systems - Accreditation Unit (JAS-AU)  
**Status:** Governmental  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** +962-6-5301231  
[ana.marashdeh@jsmo.gov.jo](mailto:ana.marashdeh@jsmo.gov.jo) - [www.au.gov.jo](http://www.au.gov.jo)

 **KOSOVO** - Kosovo General Accreditation Directorate (DAK)  
**Status:** Public  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** +381 38 512 796  
[ardiana.shala@rks-gov.net](mailto:ardiana.shala@rks-gov.net) - <https://dak.rks-gov.net/>

 **MOROCCO** - Moroccan Accreditation Service (SEMAC)  
**Status:** Governmental  
**Activities under the EA MLA:** /  
**Number of accreditations under the EA MLA in 2019:** /  
**Phone:** +212 537 71 51 42  
[jabbar@mcinet.gov.ma](mailto:jabbar@mcinet.gov.ma) - [www.mcinet.gov.ma](http://www.mcinet.gov.ma)

 **REPUBLIC OF MOLDOVA** - National Accreditation Center from Republic of Moldova (MOLDAC)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing and Medical examination, Product certification, Management Systems Certification, Inspection  
**Number of accreditations under the EA MLA in 2019:** 120  
**Phone:** +373 22 210 316  
[acreditare@moldac.gov.md](mailto:acreditare@moldac.gov.md) - [www.acreditare.md](http://www.acreditare.md)

 **TUNISIA** - Tunisian Accreditation Council (TUNAC)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing, Management Systems Certification, Inspection  
**Number of accreditations under the EA MLA in 2019:** 105  
**Phone:** + 216 71 782 369  
[tunac@tunac.tn](mailto:tunac@tunac.tn) - [www.tunac.tn](http://www.tunac.tn)

 **UKRAINE** - National Accreditation Agency of Ukraine (NAAU)  
**Status:** Public  
**Activities under the EA MLA:** Calibration, Testing, Product certification, Management Systems Certification, Certification of Persons, Inspection  
**Number of accreditations under the EA MLA in 2019:** 1,572  
**Phone:** + 38 044 2866284  
[office@naau.org.ua](mailto:office@naau.org.ua) - [www.naau.org.ua](http://www.naau.org.ua)

# 11 PRACTICAL INFORMATION

## EA Multilateral Agreement Signatories

	CALIBRATION LABORATORIES	TESTING LABORATORIES	MEDICAL EXAMINATIONS	CERTIFICATION BODIES - PRODUCTS	CERTIFICATION BODIES - PERSONS	CERTIFICATION BODIES - MANAGEMENT SYSTEMS	VALIDATION & VERIFICATION BODIES	INSPECTION BODIES	PROFICIENCY TESTING PROVIDERS	REFERENCE MATERIAL PRODUCERS
ALBANIA - DPA		√				√		√		
AUSTRIA - AA	√	√	√	√	√	√	√	√		
BELGIUM - BELAC	√	√	√	√	√	√	√	√	√	
BULGARIA - BAS	√	√	√	√	√	√	√	√		
CROATIA - HAA	√	√	√	√	√	√	√	√		
CYPRUS - CYS	√	√	√					√		
CZECH REPUBLIC - CAI	√	√	√	√	√	√	√	√	√	☐
DENMARK - DANAK	√	√	√	√	√	√	√	√	√	
ESTONIA - EAK	√	√	√	√	√	√	√	√		
FINLAND - FINAS	√	√	√	√	√	√	√	√	√	
FRANCE - COFRAC	√	√	√	√	√	√	√	√	√	
GERMANY - DAKKS	√	√	√	√	√	√	√	√	☐	☐
GREECE - ESYD	√	√	√	√	√	√	√	√	√	
HUNGARY - NAH	√	√	√	√	√	√	√	√	☐	
IRELAND - INAB	√	√	√	√		√		√		☐
ITALY - ACCREDIA	√	√	√	√	√	√	√	√	√	☐
LATVIA - LATAK	√	√	√	√	√	√	√	√		
LITHUANIA - LA	√	√	√	√	√	√		√		
LUXEMBURG - OLAS	√	√	√	√		√		√		
MALTA - NAB-MALTA	√	√						√		
NORWAY - NA	√	√	√	√	√	√	√	√	√	
POLAND - PCA	√	√	√	√	√	√	√	√	√	
PORTUGAL - IPAC	√	√	√	√	√	√	√	√		
REPUBLIC OF NORTH MACEDONIA - IARM	√	√	√	√		√		√		
ROMANIA - RENAR	√	√	√	√	√	√	√	√	√	
SERBIA - ATS	√	√	√	√	√	√		√		
SLOVAKIA - SNAS	√	√	√	√	√	√	√	√	☐	
SLOVENIA - SA	√	√	☐	√	√	√	√	√		
SPAIN - ENAC	√	√	√	√	√	√	√	√	√	☐
SWEDEN - SWEDAC	√	√	√	√	√	√	√	√	√	
SWITZERLAND - SAS	√	√	√	√	√	√		√		
THE NETHERLANDS - RvA	√	√	√	√	√	√	√	√	√	☐
TURKEY - TURKAK	√	√	√	√	√	√	☐	√	√	☐
UNITED KINGDOM - UKAS	√	√	√	√	√	√	√	√	√	☐

	CALIBRATION LABORATORIES	TESTING LABORATORIES	MEDICAL EXAMINATIONS	CERTIFICATION BODIES - PRODUCTS	CERTIFICATION BODIES - PERSONS	CERTIFICATION BODIES - MANAGEMENT SYSTEMS	VALIDATION & VERIFICATION BODIES	INSPECTION BODIES	PROFICIENCY TESTING PROVIDERS
ALGERIA - ALGERAC	√	√						√	
BELARUS - BSCA	√	√		√	√	√			
BOSNIA & HERZEGOVINA - BATA	√	√						√	
EGYPT - EGAC									☐
GEORGIA - GAC	√	√	☐	√	√			√	
ISRAEL - ISRAC	√	√	√					√	
REPUBLIC OF MOLDOVA - MOLDAC	√	√	√	√		√		√	
UKRAINE - NAAU	√	√		√	√	√		√	
TUNISIA - TUNAC	√	√				√		√	

**34** Multilateral Agreement Signatories

**9** Bilateral Agreement Signatories

**36,856** accreditations



# 11 PRACTICAL INFORMATION

## Executive Committee

## EA Secretariat



**Ignacio Pina**  
Chair



**Maria Papatzikou**  
Vice-Chair



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**Kevin Belson**  
CC Chair



**Laurent Vinson**  
LC Chair



**Lucyna Olborska**  
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**Rolf Straub**  
IC Chair



**Gabriel Zrenner**  
HHC Chair



**Paulo Tavares**  
MAC Chair



**Emanuele Riva**  
Additional member



**Martin Sencák**  
Additional member



**Jiří Růžička**  
Additional member



**Ed Wieles**  
Additional member



**Frédérique Laudinet**  
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# 10 PRACTICAL INFORMATION

## EA Recognized Stakeholders

<b>AEBIOM</b>	European Biomass Association	<b>EUROCER BUILDING</b>	Association of Product Certification Bodies in Europe active in the Construction sector
<b>ANEC</b>	Confederation of Inspection and Certification Organisations	<b>EUROVENT</b>	Europe's Industry Association for Indoor Climate (HVAC), Process Cooling, and Food Cold Chain Technologies
<b>BUSINESS EUROPE</b>	Confederation of European Business	<b>ETICS</b>	European Testing Inspection and Certification System
<b>CEN-CENELEC</b>	European Committee for Standardization (CEN) - European Committee for Electrotechnical Standardization (CENELEC)	<b>EFWF</b>	European Federation for Welding, Joining and Cutting
<b>CEOC INTERNATIONAL</b>	International Confederation of. Inspection and Certification Organisations	<b>FAMI-QS</b>	The Quality and Safety System for Speciality Feed Ingredients asbl
<b>E3S</b>	European Sensory Science Society	<b>FSSC 22000</b>	Food Safety System Certification
<b>EC - DG GROW</b>	European Commission - Directorate-General (DG) for Internal Market, Industry, Entrepreneurship and SMEs	<b>GAMBICA</b>	Association for Instrumentation, Control, Automation & Laboratory Technology
<b>EDQM</b>	European Directorate for the Quality of Medicines and Healthcare of the Council of Europe	<b>GLOBALG.A.P.</b>	GLOBAL Good Agricultural Practice
<b>EFAC</b>	European Federation of Associations of Certification Bodies	<b>IFS</b>	International Featured Standards
<b>EFLM</b>	European Federation of Clinical Chemistry and Laboratory Medicine	<b>IIOC</b>	Independent International Organisation for Certification
<b>EFNDT</b>	European Federation for Non-Destructive Testing	<b>IQNet</b>	International Certification Network
<b>EFTA</b>	European Free Trade Association	<b>NB-RAIL Association</b>	International non-profit organization of the Notified Bodies for Interoperability in the Railway Sector
<b>EGOLF</b>	European Group of Organisations for Fire Testing, Inspection and Certification	<b>ORGALIME</b>	European Engineering Industries Association
<b>ENFSI</b>	European Network of Forensic Science Institutes	<b>PEFC</b>	International Certification Network - Programme for the Endorsement of Forest Certification Schemes
<b>EQO</b>	European Organization for Quality	<b>TIC COUNCIL</b>	International Association representing Independent Testing, Inspection and Certification companies
<b>EPPPO</b>	European and Mediterranean Plant Protection Organization	<b>UILI</b>	Union Internationale des Laboratoires Indépendants
<b>ERA</b>	European Union Agency for Railways	<b>WELMEC</b>	European Cooperation in Legal Metrology
<b>EURACHEM</b>	Network of organisations in the international traceability of chemical measurements		
<b>EURAMET</b>	European Association of National Metrology Institutes		
<b>EUROCER Building</b>	Association of Product certification bodies in Europe active in the construction sector		
<b>EUROLAB</b>	European Federation of National Associations of Measurement, Testing and Analytical Laboratories		

### NATIONAL AUTHORITIES *(members of the EA Advisory Board 2019)*

**BELGIUM** - Federal Public Service Economy, Metrology

**CZECH REPUBLIC** - Administrative Activities Unit, Testing Department, Czech Office For Standards, Metrology And Testing

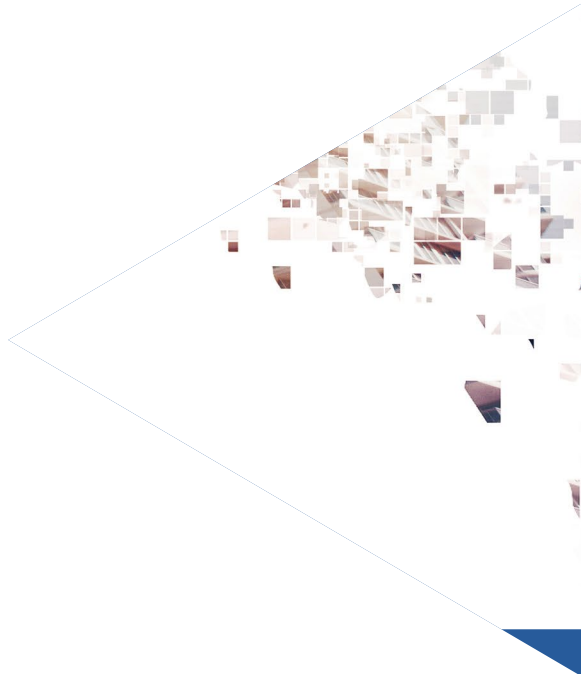
**GERMANY** - BAM Federal Institute for Materials Research and Testing

**ROMANIA** - Ministry of Economy of Romania, Department Industrial Policies and Competitiveness

**TURKEY** - Head of Department of Quality Infrastructure and Market Surveillance, DG Product Safety and Inspection, Ministry of Trade of the Republic of Turkey

# 38

## Recognized stakeholders



With Support from the European Union

**FOR MORE INFORMATION, CONTACT US:**

European co-operation for Accreditation

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